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Date 6th December 2019

Email:

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI/19/12/07

You requested the following information, please also see our response below:

Would it be possible for SECAMB to provide a breakdown of median response and journey times when a) A&E was administered by Crawley Hospital; and b) currently (to East Surrey Hospital).

Crawley A&E closed in 2004 – due to the way our data is recorded, to extract data prior to the closure would exceed 18hours and would therefore fall under Section 12-FOI (Appropriate limit and fees) Regulations 2004.

Please see below average journey times for 2019:

Month	Category	Median Response Time*	Median Journey Time to All Hospitals**	Median Journey Time to East Surrey***
January	Cat1	0:05:45	0:19:31	0:19:50
January	Cat2	0:16:05	0:21:32	0:21:52
January	Cat3	1:11:20	0:22:55	0:24:03
January	Cat4	1:30:34	0:23:33	0:23:33
February	Cat1	0:07:03	0:20:17	0:19:48
February	Cat2	0:16:58	0:21:32	0:22:03
February	Cat3	1:21:04	0:22:13	0:23:18
February	Cat4	2:49:32	0:23:13	0:23:13
March	Cat1	0:06:22	0:21:38	0:20:33
March	Cat2	0:15:07	0:21:03	0:21:33
March	Cat3	1:08:59	0:22:03	0:22:33
March	Cat4	1:41:28	0:21:48	0:24:03
April	Cat1	0:06:27	0:20:57	0:21:02
April	Cat2	0:14:05	0:21:56	0:22:32
April	Cat3	0:48:25	0:22:48	0:23:48
April	Cat4	0:50:06	0:20:55	0:24:48
May	Cat1	0:05:48	0:21:33	0:21:32
May	Cat2	0:16:18	0:22:03	0:22:27

May	Cat3	0:50:06	0:22:33	0:23:10
May	Cat4	1:16:46	0:10:35	0:15:38
June	Cat1	0:06:42	0:20:18	0:20:46
June	Cat2	0:15:10	0:22:03	0:22:47
June	Cat3	1:00:10	0:22:22	0:23:33
June	Cat4	0:40:02	0:20:48	0:20:52
July	Cat1	0:05:47	0:21:00	0:22:11
July	Cat2	0:14:54	0:22:08	0:22:33
July	Cat3	0:57:13	0:23:04	0:24:32
July	Cat4	0:49:44	0:17:43	0:24:45
August	Cat1	0:05:51	0:20:47	0:20:58
August	Cat2	0:14:41	0:21:33	0:21:50
August	Cat3	0:48:36	0:22:58	0:23:17
August	Cat4	1:36:54	0:21:18	0:23:33
September	Cat1	0:05:52	0:22:18	0:22:00
September	Cat2	0:14:23	0:22:36	0:23:04
September	Cat3	0:46:08	0:22:29	0:23:36
September	Cat4	0:48:21	0:17:26	0:32:18
October	Cat1	0:06:00	0:20:17	0:20:10
October	Cat2	0:15:10	0:21:57	0:22:22
October	Cat3	0:58:33	0:23:33	0:24:03
October	Cat4	0:40:57	0:19:41	0:21:33
November	Cat1	0:06:24	0:21:07	0:21:03
November	Cat2	0:15:19	0:21:48	0:22:13
November	Cat3	0:50:13	0:22:50	0:24:16
November	Cat4	2:51:30	0:22:47	0:22:47

*The median response time is the average time from when the clock starts for a crew to reach scene on incidents in RH10 and RH11

**The median journey time to all hospitals is the average time from when the crew left scene on incidents in RH10 and RH11 to when they arrive at hospital.

*** The median journey time to East Surrey Hospital is the average time from when the crew left scene on incidents in RH10 and RH11 to when they arrive at East Surrey Hospital only.

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust

